

BLUESTEIN

innovative covering

GENERAL SALES CONDITIONS 2008

Integrative part of the commercial agreement with customers and agents

ORDER

Bluestein, considers the sale as confirmed immediately after the receipt by the customer of the corresponding commitment duly stamped and signed and with the payment of the due account. You are kindly requested to check deeply the codes and the quantity indicated on the order sheet.

Only with the receipt of this document, Bluestein is allowed in carrying out the order

The delivered good will remain of Bluestein property up to the settlement of the due invoice amount. For orders with amount inferior to (five hundred) 500,00 €, the payment has to be done directly at the order issue.

Delivery times are always indicated on the order confirmation.

Cancellation of an already confirmed order will not be possible if communicated three days after the receipt of your stamped and signed commitment.

Eventual order modifications received after the third day has to be checked case by case.

The material laying causes forfeiture and release in relieving any kind of complaint (**unless the ones connected with hidden defects**)

PRICE LIST

The updated and valid price list is only the one you can find on our web site in the area "price lists" The paper ones could have been modified in terms of costs and/or products and therefore no more valid.

The prices indicated in our list are the public tailored ones **transport and taxes excluded** .

The packaging for the standard products is included in the price.

The cost for special packaging, will be indicated directly on the order sheet together with the material cost.

The items indicated in our price list/pattern book could be changed at our discretion giving anyhow information through our web site in the reserved area or by mail to whom has given authorization in receiving this kind of informations.

Colours and material surface finishing are similar but not exactly the same of the sample ones. The same differences could therefore occur in case of orders sent in different times.

Discounts and conditions have to be agreed with our sales managers.

Continuos cost growth of the primary goods (steel and glass) may cause a sudden rise of the final product cost. For this reason you are kindly requested to keep constantly monitored the internet area reserved to price variations.

SPECIAL PRODUCTION

The estimated cost for every special production will be communicated to the buyer taking into consideration the information receipt by the customer himself by mail or fax.

For these special tailored productions Bluestein requires 50% of the due amount as account/confirmation before the production start : the settlement payment has to be agreed with our commercial department.

In this case, no changes/modifications on the order will be allowed after the third day.

The laying of the material causes forfeiture and release in relieving any kind of claim. Eventual claims have to be communicated within 8 days after the material receipt. The finishing shade could lightly change in case of supplies made in different periods.

TERMS OF DELIVERY

All our material is sold on EX WORKS basis.

Unless differently agreed, the transport is always at buyer's charge.

On customer request we can despatch the material to the different stocking areas or directly to the final destination. In this case we will inform the buyer about corresponding cost and transit time: in case of acceptance we will organize the transport at buyer's charge.

Eventual complaints about production material defects have to be addressed to Bluestein within 8 days from the date of receipt goods. Please check carefully the material upon the arrival in case packaging is not in good conditions otherwise we suggest to sign the waybill "with reserve": the material has anyhow to be checked within 48 hours and forward eventual complaints to the transport company.

In case of material covered by insurance policy, we remind you that it will be necessary to issue a formal claim within 48 hours after the good receipt otherwise every eventual problem has to be considered at buyer's charge.

We recommend the utmost attention to this condition otherwise all the responsibilities will be at receiver's charge.

Taking into consideration the particular composition of the steel and glass products, our quality assurance manager checks, before packaging, the integrity of every single item.

PAYMENTS

Invoices payments have to be agreed with our sales department/agent at the beginning of the commercial agreement.
In case of bank receipt issue, the expenses will be debited directly on the invoice.
In case of (unjustified) lack of payment of the due invoices all the commercial agreements will be considered as cancelled.
Payment of invoices up to 500,00 € has to be settled upon the order.

IMPORTANTE: the customer has to require all products technical and laying information.

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Customer stamp and signature

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Agent stamp and signature

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Bluestein stamp and signature

